

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
										A	B	C	D	E	F	G
										Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C. 2 a. (ii)).						
										Monthly statements (Most Recent)(per Settlement V.C. 2 a. (i))	TSA Scope Changes (per Settlement V.C. 2 a. (ii))	Meeting minutes (per Settlement V.C. 2 a. (iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C. 2 a. (v) and TSA Schedule A Section 1.7)	Transition Service Notice Date (per Settlement V.C. 2 a. (vi))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C. 2 a. (ii))	
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG							
Schedule A	Service															
A General Protocol Correspondence, Invoices, Notices and other Communication																
B Human Resources																
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills						10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills						10/18/2012	11/18/2012
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Marylene Baer		Mark Smith		Brian Varga							
C Financial Services																
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches							
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches							
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches							
Fin-4	Accounts Payable Processing		Linda Doering		John Napolitano		Linda Doering		Ron Boches							
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches							
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches							
Fin-7	Tax Consulting Services		Linda Doering		Susan Wan		Linda Doering		Ron Boches							
Fin-8	Property Tax Services		Linda Doering		Arthur Kiperberg		Linda Doering		Ron Boches							
Fin-9	Claims Handling/Investigation		Paul Kinch		Paula Leaverton		Linda Doering		Ron Boches							
D Operations																
Gas Ops-1	Network Strategy Support and Planned Major Maintenance		Chris Brouillard		Tom Bennett		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-2	Operations Regulatory Support		Tim Deppmeyer		Susan Fleck		Rich MacDonald		7/12	Daniel McNamara					10/26/2012	11/25/2012
Gas Ops-3	Emergency Maintenance Engineering & Technical Services		Chris Brouillard		John Flint		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-4	Gas Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-5	Mandated Programs, including Leak Survey Support		Richard MacDonald		Joseph Basic		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-6	Maps & Records		Chris Brouillard		Joseph Basic		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-7	LNG Compliance and Training		Norm Gallagher		Frank Su		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-8	Gas Engineering and Design		Chris Brouillard		Tim Small		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-9	Quality Assurance/Analysis & Process Improvement		Tim Deppmeyer		Don Cordone		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-10	Gas Support Services/Workload Planning		Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-11	Gas Meter Operations/Meter Shop		Bryan McCallum / Rich MacDonald		Ron Johnson		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-12	Customer Meter Support		Rich MacDonald		Christopher Gibb /		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-13	Gas Reliability Planning		Chris Brouillard		Robert Presthong		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control		Chris Brouillard		John Stavarakas		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-15	Codes and Standards		Tim Deppmeyer		Tim Small		Rich MacDonald		7/12	Daniel McNamara					10/26/2012	11/25/2012
Gas Ops-16	Ops Misc		Mike Knott		Robert Wilson		Rich MacDonald		7/12	Daniel McNamara						
Gas Ops-17	Mutual Assistance - Gas Emergencies		Tim Deppmeyer		Pat Burns		Rich MacDonald		7/12	Daniel McNamara						
D.3 Gas Control & Procurement																
Gas Supply-1	Gas Control		Norm Gallagher		Tom Amerige		Chico DaFonte		Tom Amerige							
Gas Supply-2	Gas Procurement Services - General		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango							
Gas Supply-3	Energy Transactions		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango							
Gas Supply-4	Gas Load Forecasting		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango							
Gas Supply-5	Gas Procurement Consulting		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango							
Gas Supply-6	Gas Procurement Miscellaneous		Chico DaFonte		Liz Arango		Chico DaFonte		Liz Arango							
Energy Solutions Delivery & Efficiency																
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		Carol White							
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mongan		William Sherry		Sean Mongan							
Project Management																
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way						11/9/2012	12/9/2012
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way							
D.6 Health, Safety & Environment (HS&E)																
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-5	Site Investigation and Remediation		Gaetan Mercier / Michael Knott		Michele Leone											
HS&E-6	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012

CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
								A	B	C	D	E	F	G
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement														
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2 a.(ii))	TSA Scope Changes (per Settlement V.C.2 a.(ii))	Summary of any material disputes, claims, and adjustments of the prior calendar month (per Settlement V.C.2 a.(iii))	Meeting minutes (per Settlement V.C.2 a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2 a.(iv) and TSA Schedule A Section I.7)	Transition Service Notice - Date (per Settlement V.C.2 a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2 a.(ii))
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
	Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
	Steve McCrodon		Bill Hibrunner		Steve McCrodon		Bill Hibrunner							
	Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
	Nicole Harris / Daniel Mahoney (Meter Data Services)		Nancy Cianfone / Christopher Gibb (Meter Data Services)	8/12	Bill Sherry		Nancy Cianfone							
	Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone							
	Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							
	Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone							
8/12	David Carleton/Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
	ChristAne Mason		Michael Laflamme		ChristAne Mason		Michael Laflamme							
	Robert Campbell		Ann Leary		ChristAne Mason		Michael Laflamme							
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
	David Carleton		Donald Stahlin		David Carleton		Madalyn Hanley							
	David Carleton		Paul Circolone / Andy Goid		David Carleton		Madalyn Hanley							
	David Carleton		Paul Circolone / Andy Goid		David Carleton		Madalyn Hanley							
	David Carleton		Duane Bloomfield / Harold Pinks		David Carleton		Madalyn Hanley							
	David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley							
	David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley							
	David Carleton		Bill Mays		David Carleton		Madalyn Hanley							
	David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley							

		CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD		ATTACHMENTS						
						A	B	C	D	E	F	G
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2.a. (v) of the Settlement Agreement				Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(vi))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(vii))
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG			
A General Protocol												
Correspondence, Invoices, Notices and other Communication												
B Human Resources												
Payroll Services												
HR-1		7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills		10/18/2012	11/18/2012
HR-2			Mark Smith		Lori Santoro		Mark Smith		Lori Santoro		10/18/2012	11/18/2012
HR-3			Mark Smith		Lori Santoro		Mark Smith		Karyle Hills			
HR-4			Mark Smith		Thomas Ryan		Mark Smith		Brian Varoa		10/18/2012	11/18/2012
HR-5			Mark Smith		Maryanne Baer		Mark Smith		Brian Varoa		10/18/2012	11/18/2012
C Financial Services												
Financial Reporting												
Fin-1			Linda Doering		Ron Boches		Linda Doering		Ron Boches			
Fin-2			Linda Doering		Mike Ward		Linda Doering		Ron Boches			
Fin-3			Linda Doering		Mike Ward		Linda Doering		Ron Boches			
Fin-4			Linda Doering		John Napolitano		Linda Doering		Ron Boches			
Fin-5			Linda Doering		John Napolitano		Linda Doering		Ron Boches			
Fin-6			Linda Doering		Chris DiGilio		Linda Doering		Ron Boches			
Fin-7			Linda Doering		Arthur Kiperberg		Linda Doering		Ron Boches			
Fin-8			Linda Doering		Paula Leaverton		Linda Doering		Ron Boches			
Fin-9			Paul Kinch		Joseph Weber		Linda Doering		Ron Boches			
D Operations												
Planned Major Maintenance & Capital Construction												
Elec Ops-1			Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-2			Chris Brouillard		Marie Jordan		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-3			Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-4			Chris Brouillard		Bob Brawley		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-5			Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-6			Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-7			Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszell			
Vegetation Management												
Elec Ops-8			Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell		12/13/2012	1/14/2013
Customer Meter Support												
Elec Ops-9			Kurt Demmer		Christopher Gibb / Robert Prashong		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-10			Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell		11/14/2012	12/14/2012
Elec Ops-11			Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell		11/14/2012	12/14/2012
Elec Ops-12			Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell			
Mapping & Records												
Elec Ops-13			Chris Brouillard		Michael Yarbrough / Brian Miller		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-14			Chris Brouillard		Mark Peterson		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-15			Tim Despmeyer		Grant Purdy		Kurt Demmer	7/12	Dan Bunszell		10/26/2012	11/25/2012
Elec Ops-16			Tim Despmeyer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell			
Elec Ops-17			Tim Despmeyer	8/12	Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell			
Elec Ops-18			Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell			
Energy Solutions Delivery & Efficiency												
Energy Efficiency Programs												
ESD&E-1			Eric Stanley		Carol White		Bill Sherry		Carol White			
ESD&E-2			William Sherry		Sean Morgan		Bill Sherry		Sean Morgan			
D.3 Energy Control & Supply												
Electric Network Control												
Energy Supply-1			Norm Gallagher		Mike Gallagher		Chico DaFonte		Mike Gallagher			
Electric Load Forecasting												
Energy Supply-2			Chico DaFonte		Joseph Gradder		Chico DaFonte	9/12	Joseph Gradder			
Energy Procurement Services												
Energy Supply-3			Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen			
Energy Procurement Consulting												
Energy Supply-4			Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen			
Distributed Generation Services												
Energy Supply-5			Chris Brouillard		Kevin Kelly / Marie Jordan		Chico DaFonte	9/12	Marie Jordan			
Project Management												
Project Mgt-1			Chris Brouillard		Daniel Giannino		Rich MacDonald		David Way			
Project Mgt-2			Linda Doering		Patrick Pensabene		Rich MacDonald		David Way			
D.6 Health, Safety & Environment (HS&E)												
HS&E Regulatory Monitoring, Reporting, Compliance, and Training												
HS&E-1			Gaelan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
Health and Safety Field Support												
HS&E-2			Gaelan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
Technical Training												
HS&E-3			Gaelan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
Environmental Compliance												
HS&E-4			Gaelan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
Environmental Field Support												
HS&E-5			Gaelan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik		10/2/2012	11/1/2012

CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
								A	B	C	D	E	F	G
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement														
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2 a.(ii))	TSA Scope Changes (per Settlement V.C.2 a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2 a.(iii))	Meeting minutes (per Settlement V.C.2 a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2 a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2 a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date(Signed (per Settlement V.C.2 a.(ii))
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
	Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
	Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico							
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
	Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner							
	Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
	Nicole Harris		Nancy Cianfone / Christopher Gibb	8/12	Bill Sherry		Nancy Cianfone							
	Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone							
	Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							
	Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone							
	David Carleton / Nicole Harris	7/12	Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
	Daniel Mahoney		Thomas Amerige / Michael Murphy	8/12	Bill Sherry		Nancy Cianfone							
	Christiane Mason		Michael Laflamme		Christiane Mason		Michael Laflamme							
	Meera Reynolds		Jeanne Lloyd		Christiane Mason		Michael Laflamme							
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
	David Carleton		Donald Stahlin		David Carleton		Madalyn Hanley							
	David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
	David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
	David Carleton		Duane Bloomfield / Harold Pinker		David Carleton		Madalyn Hanley							
	David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
	David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley							
	David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley							
	David Carleton		Bill Mays		David Carleton		Madalyn Hanley							
	David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley							

Attachment A

**Monthly Statements (Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Date: 12/19/2012
 Invoice #: 800003143
 Terms: Net 20

Attachment A

Liberty Utilities
 11 Northeastern Blvd
 Salem, NH

Initial Billing for Transition Services Activity:
 Final Billing for Transition Services Activity:

November 2012
 Sept & Oct 2012

TSA Name	PRIOR MONTH ADJUSTMENT			HR TSA ADJUSTMENT (JULY - OCT)			NOVEMBER (AVG OF AUGUST - OCTOBER)				NOV TOTAL	INVOICE TOTAL
	Granite State	Energy North	Prior Month ADJ	Granite State	Energy North	HR ADJ TOTAL	Granite State	Energy North				
Payroll	-	-	-	(50,693.52)	(14,691.64)	(65,385.16)	-	(50,693.52)	-	(14,691.64)	-	(65,385.16)
Employee Benefits	-	-	-	(261,282.71)	(95,504.70)	(356,787.41)	-	(261,282.71)	-	(95,504.70)	-	(356,787.41)
Pension Administration	-	-	-	670.91	238.40	909.30	4,273.85	4,944.75	9,573.19	9,811.58	13,847.03	14,756.33
Labor Relations	-	-	-	11,195.50	-	11,195.50	4,642.67	15,838.16	-	-	4,642.67	15,838.16
Staffing Support	-	-	-	-	-	-	0.59	0.59	-	-	0.59	0.59
Human Resources	-	-	-	(300,109.82)	(109,957.94)	(410,067.77)	8,917.10	(291,192.72)	9,573.19	(100,384.76)	18,490.29	(391,577.48)
Financial Reporting	-	-	-	149.89	27.74	177.63	145.44	295.33	206.62	234.36	352.06	529.69
Accounting Consulting	-	-	-	3,116.33	0.52	3,116.86	11,216.46	14,332.80	5,000.06	5,000.58	16,216.53	19,333.38
Financial Training Service	-	-	-	-	-	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	24.10	24.10	179.87	179.87	599.89	623.99	779.76	803.86
Property Tax Services	-	-	-	4,905.26	330.72	5,235.98	2,327.71	7,232.97	573.27	903.99	2,900.98	8,136.96
Claims Handling /Investigation	-	-	-	4.47	-	4.47	13.49	17.97	-	-	13.49	17.97
Finance	-	-	-	8,175.96	383.08	8,559.04	13,882.99	22,058.95	6,379.83	6,762.91	20,262.82	28,821.86
Planned Major Mtnc	-	-	-	12,818.99	-	12,818.99	10,826.04	23,645.03	-	-	10,826.04	23,645.03
Emergency Mtnc & Tech Svcs	-	-	-	1,103.26	-	1,103.26	-	1,103.26	-	-	-	1,103.26
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	12.06	12.06	2.88	2.88	14.95	14.95
Electric Eng & Design	-	-	-	9,338.11	-	9,338.11	10,104.57	19,442.68	-	-	10,104.57	19,442.68
Resource & Workload Planning	-	-	-	11,396.59	-	11,396.59	7,633.56	19,030.14	-	-	7,633.56	19,030.14
Electric Fdr_Sub T and Sub Asset Planning	-	-	-	20,784.30	-	20,784.30	13,710.74	34,495.04	-	-	13,710.74	34,495.04
Sub Mtnc Programs /Engineering	-	-	-	6,694.08	-	6,694.08	23,239.22	29,933.30	-	-	23,239.22	29,933.30
Vegetation Management	-	-	-	239.94	-	239.94	120.86	360.80	-	-	120.86	360.80
Customer Meter Support	-	-	-	7,432.32	99.35	7,531.68	8,867.58	16,299.90	-	99.35	8,867.58	16,399.25
Electric Meter Shop	-	-	-	1,966.38	-	1,966.38	1,876.08	3,842.46	-	-	1,876.08	3,842.46
Electric Lab	-	-	-	718.28	-	718.28	250.63	968.91	-	-	250.63	968.91
Infrared Testing	-	-	-	-	-	-	-	-	-	-	-	-
Mapping & Records	-	-	-	6,673.62	7,860.58	14,534.20	3,073.89	9,747.51	25,403.46	33,264.05	28,477.35	43,011.55
Relay & Protection	-	-	-	852.77	-	852.77	54.31	907.09	-	-	54.31	907.09
Codes & Standards	-	-	-	1,244.63	868.45	2,113.08	739.22	1,983.85	3,248.11	4,116.56	3,987.33	6,100.41
Mutual Assistance	-	-	-	4,929.88	-	4,929.88	23,116.71	28,046.59	-	-	23,116.71	28,046.59
Business Continuity & Emergency Logistics	-	-	-	231.72	-	231.72	184.40	416.12	-	-	184.40	416.12
Ops Miscellaneous	-	-	-	72,269.94	-	72,269.94	107,699.12	179,969.06	-	-	107,699.12	179,969.06
Network Strategy & Planned Major Mtnc	-	-	-	-	2,009.26	2,009.26	-	-	(8,593.29)	(6,584.03)	(8,593.29)	(6,584.03)
Operations Regulatory Support	-	-	-	-	191.25	191.25	-	-	545.04	545.04	545.04	736.30
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	(14.40)	(14.40)	-	-	15,535.14	15,520.74	15,535.14	15,520.74
Mandated Programs, Inc Leak Surveys	-	-	-	-	853.62	853.62	-	-	642.15	1,495.77	642.15	1,495.77
LNG Compliance & Training	-	-	-	-	-	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	6,330.34	6,330.34	-	-	21,851.41	28,181.75	21,851.41	28,181.75
QA/Analysis & Process Improvement	-	-	-	-	599.52	599.52	-	-	5,404.42	6,003.94	5,404.42	6,003.94
Gas Support/Workload Planning	-	-	-	-	1,000.28	1,000.28	-	-	3,885.86	4,886.14	3,885.86	4,886.14
Meter Ops/Meter Shop	-	-	-	-	4,138.67	4,138.67	-	-	22,480.30	26,618.97	22,480.30	26,618.97
Reliability Planning	-	-	-	-	1,194.44	1,194.44	-	-	4,899.14	6,093.59	4,899.14	6,093.59
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	4,409.82	4,409.82	-	-	18,769.94	23,179.76	18,769.94	23,179.76
Ops Misc	-	184.00	184.00	-	(2,182.47)	(2,182.47)	-	-	(62,695.30)	(64,877.77)	(62,695.30)	(64,693.77)
Operations	-	184.00	184.00	158,694.82	27,358.72	186,053.54	211,508.99	370,203.81	51,379.28	78,737.99	262,888.26	449,125.80
Energy Efficiency	-	-	-	7,525.83	1,320.07	8,845.90	8,836.68	16,362.51	5,158.29	6,478.36	13,994.97	22,840.87
C&I Sales/Support	-	-	-	477.73	1,504.07	1,981.80	460.75	938.48	16,787.35	18,291.42	17,248.10	19,229.90
Energy Solutions Delivery & Efficiency	-	-	-	8,003.56	2,824.14	10,827.70	9,297.43	17,300.99	21,945.64	24,769.78	31,243.07	42,070.77
Network Control	-	-	-	641.70	8,287.60	8,929.30	744.19	1,385.90	31,008.83	39,296.43	31,753.03	40,682.33
Load Forecasting	-	-	-	-	1,448.89	1,448.89	-	-	5,776.35	7,225.24	5,776.35	7,225.24
Energy Procurement	-	-	-	16,331.04	4,538.58	20,869.62	4,585.39	20,916.44	14,895.65	19,434.23	19,481.04	40,350.66
Energy Procurement Consulting	-	-	-	-	-	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-	-	-	-	-	-
Gas Control	-	-	-	-	-	-	-	-	-	-	-	-
Procurement Svcs General	-	-	-	-	-	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	-	-	-	-	-	-	-	-
Procurement Consulting	-	-	-	-	-	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	16,972.75	14,275.07	31,247.82	5,329.59	22,302.33	51,680.83	65,955.90	57,010.42	88,258.24
Project Mgmt Svcs	-	-	-	5,789.78	163.84	5,953.62	2,863.66	8,853.44	932.97	1,096.81	3,796.63	9,750.25
Cost Mgmt	-	-	-	-	374.03	374.03	-	-	619.25	993.27	619.25	993.27
Project Management	-	-	-	5,789.78	537.87	6,327.65	2,863.66	8,653.44	1,552.72	2,090.08	4,415.88	10,743.53
HS&E Monitoring,Reporting Compliance & Training	-	-	-	727.90	132.65	860.55	513.97	1,241.87	304.26	436.91	818.23	1,678.77
Health & Safety Fld Support	-	-	-	30.39	5.81	36.20	67.60	97.99	149.38	155.19	216.98	253.18

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 12/19/2012
Invoice #: 800003143
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

November 2012
Sept & Oct 2012

Attachment A

	PRIOR MONTH ADJUSTMENT			HR TSA ADJUSTMENT (JULY - OCT)			NOVEMBER (AVG OF AUGUST - OCTOBER)					
TSA Name	Granite State	Energy North	Prior Month Adj	Granite State	Energy North	HR ADJ TOTAL	Granite State		Energy North		NOV TOTAL	INVOICE TOTAL
Technical Training	-	-	-	-	-	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-	7.50	7.50	7.50	7.50	7.50
Environmental Field Support	-	-	-	-	-	-	195.09	195.09	-	195.09	195.09	195.09
SIRI	-	-	-	-	1,025.89	1,025.89	-	-	3,397.45	4,423.33	3,397.45	4,423.33
Spill Control Response	-	-	-	-	-	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	758.29	1,164.34	1,922.63	776.65	1,534.94	3,858.59	5,022.93	4,635.24	6,557.87
Site Services	-	-	-	1.05	1,643.56	1,644.61	2.19	3.24	9,151.05	10,794.62	9,153.25	10,797.85
Security Consulting	-	-	-	-	-	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	17.43	17.43	-	-	-	17.43	-	17.43
Security	-	-	-	1.05	1,660.99	1,662.04	2.19	3.24	9,151.05	10,812.05	9,153.25	10,815.29
Supply Chain Mgmt	-	-	-	-	0.57	0.57	14.58	14.58	21.87	22.44	36.45	37.02
Mat Mgmt System Support	-	-	-	-	34.36	34.36	-	-	118.05	152.40	118.05	152.40
Supplier Contracts	-	-	-	-	-	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-	-	49,316.90	49,316.90	49,316.90	49,316.90
Fleet Services	-	-	-	-	-	-	16,462.56	16,462.56	1,889.64	1,889.64	18,352.20	18,352.20
Supply Chain & Inventory	-	-	-	-	34.93	34.93	16,477.14	16,477.14	51,346.45	51,381.38	67,823.59	67,858.52
Call Center Ops	-	-	-	34,180.64	13,780.99	47,961.63	24,438.30	58,618.94	50,381.49	64,162.48	74,819.79	122,781.42
Meter Rdg, Billing & Payment Processing	-	-	-	28,775.65	2,494.35	31,270.00	54,453.58	83,229.23	72,780.74	75,275.09	127,234.32	158,504.32
Collections Support	-	-	-	754.94	275.96	1,030.90	2,191.89	2,946.84	1,153.91	1,429.88	3,345.81	4,376.71
New Business Admin	-	-	-	14,618.50	104.21	14,722.72	15,444.91	30,063.42	775.59	879.80	16,220.50	30,943.22
Revenue Protection	-	-	-	-	-	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	190.73	-	190.73	764.58	955.31	-	-	764.58	955.31
Customer Service	-	-	-	78,520.46	16,655.52	95,175.98	97,293.27	175,813.73	125,091.73	141,747.25	222,385.00	317,560.98
General	-	-	-	11,798.53	5,968.36	17,766.90	8,828.70	20,627.23	19,805.70	25,774.07	28,634.40	46,401.30
Regulatory Reporting	-	-	-	5,662.32	3,538.99	9,201.31	2,849.22	8,511.54	17,944.79	21,483.78	20,794.02	29,995.32
Regulatory Support	-	-	-	17,460.85	9,507.35	26,968.20	11,677.92	29,138.77	37,750.50	47,257.85	49,428.42	76,396.62
Identification of Books & Records	-	-	-	-	-	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-	-	-	-	-	-
Business Applications	7,591.46	(244.63)	7,346.83	2,597.23	4,699.93	7,297.17	11,083.91	13,681.14	18,682.14	23,382.07	29,766.05	44,410.04
Collaboration Services	0.02	-	0.02	-	-	-	0.01	0.01	-	-	0.01	0.03
Data Centers	1,212.72	3,911.90	5,124.62	-	-	-	(218.86)	(218.86)	2,643.18	2,643.18	2,424.32	7,548.94
Client services	11,278.95	13,859.03	25,137.98	84.03	3,391.31	3,475.34	3,217.13	3,301.16	6,841.01	10,232.32	10,058.14	38,671.46
Contracts & Licenses	18,420.87	56,984.45	75,405.32	11,508.24	6,927.41	18,435.65	12,632.52	24,140.75	39,813.32	46,740.74	52,445.84	146,286.81
Infrastructure Services	(38,439.91)	(71,545.58)	(109,985.49)	3,198.97	5,076.08	8,275.06	13,894.53	17,093.50	54,852.78	59,928.86	68,747.31	(32,963.13)
Networking Support	(423.45)	(13,540.50)	(13,963.95)	291.50	222.77	514.27	499.23	790.74	931.41	1,154.18	1,430.64	(12,019.04)
EMS/SCADA	452.02	9,348.82	9,800.84	939.50	1,157.98	2,097.48	974.39	1,913.89	6,721.60	7,879.58	7,695.99	19,594.31
Security Services	(4.32)	-	(4.32)	548.90	644.37	1,193.27	142.33	691.23	2,041.42	2,685.80	2,183.76	3,372.71
IT	88.36	(1,226.51)	(1,138.15)	19,168.37	22,119.87	41,288.24	42,225.18	61,393.56	132,526.86	154,646.73	174,752.05	214,902.14
TOTAL	88.36	(1,042.51)	(954.15)	13,436.07	(13,436.07)	-	420,252.11	433,688.18	502,236.17	488,800.10	922,488.28	921,534.13

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

See attached

E - Customer TSA Status Update - December 2012

Attending: William Sherry
Nancy Cianflone
Nicole Harris

Regrets: None

Date: January 24, 2013

1.0 Review Checklist – No changes to Leads or Service Reps.

2.0 Transition Update

- All Customer Service, Energy Solutions Delivery and Energy Efficiency TSA's remain in effect.

3.0 Issues
- None

G – Records Management TSA Status Update - December 2012

Attending: Sarah Knowlton
Sharareh Goldsmith
Jay Maloney

Regrets: None

Date: December 2012

1.0 Review Checklist – No changes to Leads or Service Reps

2.0 Transition Update

- National Grid has identified approximately 1,200 boxes of records stored at Iron Mountain which contain EnergyNorth and Granite State records. National Grid and Liberty will be working together to effectuate the transfer of those records over the next few months.

3.0 Issues

-Removal of records of National Grid entities from boxes prior to their transfer to Liberty Utilities.

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report